

CalSAWS

California Statewide Automated Welfare System



Infrastructure County Purchase

HM-03-2026 GWT – Humboldt – Kiosk Monitor

August 07, 2026

CalSAWS Infrastructure | HM-03-2026 GWT – Humboldt – Kiosk Monitor

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
06/10/2026	0.1	Create Document	Mary Ricketts
06/16/2026	0.2	Drafted and Sent to Internal Review	Mary Ricketts
06/17/2026	0.3	Sent to CPMO for Review	Mary Ricketts
06/17/2026	0.4	Addressed CPMO Comments	Mary Ricketts
06/19/2026	1.0	Sent to County for Review	Mary Ricketts
07/24/2026	1.1	Addressed County Feedback • Updated CPO Due Date • Added County Name and Title to signature blocks • Updated notice address	Mary Ricketts
07/24/2026	1.2	Updated and sent to Internal Review	Mary Ricketts
08/03/2026	1.3	Sent to CPMO for Review	Mary Ricketts
08/07/2026	2.0	Sent to County for Review	Mary Ricketts

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1 OVERVIEW

Pursuant to Section 8.7 of the CalSAWS Infrastructure Agreement between the CalSAWS Consortium and Gainwell Technologies LLC (Gainwell) effective October 01, 2024, Consortium shall also have the right to order and purchase Work that is in connection with the CalSAWS System and which will be used by Consortium Members, by executing and delivering an order form that is agreed to in writing by Contractor and Consortium and executed by the applicable Consortium Member. In the event of a conflict or inconsistency between the terms and conditions of an order and this Agreement, the terms and conditions of this Agreement shall control to the extent of the conflict or inconsistency.

Humboldt County has requested to purchase a kiosk monitor and retrofit part, which requires infrastructure support as further described in this County Purchase Order (CPO).

2 SCOPE OF WORK

The county identified a business need to replace the monitor for their lobby kiosk. The MICROTOUCH monitor is replacing an older Elo model which requires an additional retrofit part.

- MICROTOUCH 21.5 P-CAP K21A-0311 - WITH PRIVACY FILTER (3-year warranty)
- MICROTOUCH 21.5 P-CAP K21A-0311 – (2 additional years extended warranty for a total of 5 years)
- Elo to MICROTOUCH retrofit monitor bracket

The CPO includes up to (3) hours of business analyst hours for administrative review and tracking of parts delivery.

3 ASSUMPTIONS

ASSUMPTION No.	AREA	DESCRIPTION
1	Financial	The charges in Section 4 below, "Total Estimated Charges," are estimates and are subject to change. The estimates include taxes if appropriate.
2	Financial	The Total Charges below reflect the scope of work outlined within this County Purchase. Any changes in scope must be mutually agreed upon by the parties involved and may result in additional charges. The additional charges will be executed as a revision/amendment to this County Purchase.

ASSUMPTION NO.	AREA	DESCRIPTION
3	Financial	Invoicing will occur through the Consortium through standard procedures as time and materials upon receipt of hardware acceptance, not to exceed the total cost of this county purchase. Up to [3] hours to be worked and invoiced in SFY 2026/27 commencing July 1, 2026, and continue through June 30, 2027.
4	Financial	If the County requests additional parts, a revision of this County Purchase will be required.
5	Financial (Hardware)	This County Purchase includes a Production Fee of \$525.94 (plus tax) for each unique part which is applied to orders that include customized retrofit parts.
6	Support	The County will raise defect or enhancement requests via the ServiceNow ticketing tool.

3.1 County Purchase Prerequisites

To begin this project, the county must approve this County Purchase and provide the corresponding approved Advance Planning Document (APD) from the Office of Technology and Solutions Integration (OTSI) that supports this purchase to proceed with this County Purchase or alternative form of authorized spending from the Office of Technology and Solutions Integration (OTSI) that supports this purchase by August 31, 2026. Otherwise, the estimates provided in this County Purchase may not be valid, can potentially impact dependent timelines, and a new County Purchase will be required.

Services are assumed to begin when the following are completed:

- County approves this County Purchase
- Provide approved APD or alternative from OTSI
- Consortium approves this County Purchase

4 TOTAL ESTIMATED CHARGES

Total estimated charges are shown below. These are estimates based on information available as of the date of submission of this County Purchase document.

Total Hardware/Software/Effort Costs	SFY 26/27	Total Charges
Administrative Charges	\$0.00	\$0.00
One-Time Charge - Support Services	\$341.10	\$341.10
Recurring Charges - Support Services	\$0.00	\$0.00
Hardware and Software Charges	\$2,344.04	\$2,344.04
Hardware Charges	\$1,644.53	\$1,644.53
Hardware Maintenance and Support Charges	\$132.81	\$132.81
Production Flat Fee	\$566.70	\$566.70
Software Maintenance and Support Charges	\$0.00	\$0.00
Production Operations Charges	\$0.00	\$0.00
One Time Charges	\$0.00	\$0.00
Recurring Charges	\$0.00	\$0.00
Effort Costs	\$0.00	\$0.00
Effort Costs	\$0.00	\$0.00
Total Charges	\$2,685.14	\$2,685.14

5 COUNTY PURCHASE APPROVAL

Subject: County Purchase HM-03-2026 GWT

The subject document is accepted as allowing Gainwell Technologies to proceed with the subject County Purchase.

County of Humboldt

By: Ron Alexander

Printed Name: Elishia Hayes Ron Alexander

Title: Purchasing Agent Sr. Buyer

Date: 8/12/2026

County of Humboldt County Counsel

Approved as to Form

By: Scott A. Miles

Printed Name: Scott A. Miles

Title: Interim County Counsel

Date: August 10, 2026

Notice Address:

Humboldt County Department of Health and Human Services
929 Koster Street
Eureka, California 95501

CalSAWS Infrastructure | HM-03-2026 GWT – Humboldt – Kiosk Monitor

Gainwell Technologies

Signed by:
By: Dawn Wilder
3E30489CE06C491...

Printed Name: Dawn Wilder

Title: Project Executive

Date: 8/14/2026

Notice Address:

Gainwell Technologies
11971 Foundations Place, 3rd floor
Gold River, CA 95670

CalSAWS Consortium

DocuSigned by:
By: Holly Murphy
89B392A87EF54EB...

Printed Name: Holly Murphy

Title: Interim Executive Director

Date: 8/14/2026

Notice Address:

CalSAWS Consortium
11971 Foundations Place, 3rd floor
Gold River, CA 95670



California Health and Human Services Agency
Office of Technology & Solutions Integration
Statewide Automated Welfare System (SAWS) Project
2495 Natomas Park Drive, Suite 515
Sacramento, California 95833
(916) 263-3900



GAVIN NEWSOM
GOVERNOR

July 16, 2026

Ms. Vicki Chasedunn
DHHS County of Humboldt
507 F Street 3rd Floor
Eureka, California-95501

RE: Humboldt County APD Submission - Kiosk Monitor Refresh FY 2026-27 APD AL

Ms. Chasedunn:

This approves your Fiscal Year (FY) 2025-26 request received on July 16, 2026 to purchase hardware, support and services for the Humboldt County. I understand that this acquisition will be sole-sourced through CalSAWS/Gainwell in accordance with State and Federal procurement policies.

Estimated one-time maintenance and operations costs in the amount of **\$2,686.00** are approved.

This approval is contingent upon the availability of state and federal funds. For claiming purposes, *this approval is for M&O costs only. **These costs are not eligible to be claimed as developmental costs**. Account # (APD Project #) **12-26-15345** has been assigned as a project identification number for your claiming within the County Expense Claim Reporting Information System (CECRIS), internal tracking, and audit purposes. Please now utilize this project number when claiming M&O costs in CECRIS.* If you have questions regarding the claiming of costs, please e-mail them to fiscal.systems@dss.ca.gov

If you have other questions or concerns, please contact Sudakshina Biswas at (916) 263-0478 or email at Sudakshina.Biswas@otsi.ca.gov

Sincerely,

Docusigned by:
Patrice Yang
BCC38048027141C

PATRICE YANG
SAWS Project

cc: Analyst, Fiscal Policy Bureau, CDSS
Analyst, County Expense Claim, CDSS

